



## **Digital Capacity Resources for Organization Decision-Makers**

This resource is another component of the OCRCC's Preventing Gender-Based Violence Program - Using Technology to Better Support Survivors in Frontline Settings, funded by Ministry of Children, Community and Social Services, Office of Women's Issues, Ontario, and was created Paula Wansbrough of PRIMAL GLOW Communications.



## **Policy development**

## **Emerging Stronger: Policy Templates for Virtual Service Delivery**

- Easily adaptable policy templates designed for gender-based violence organizations on topics such as selecting technology, informed consent, video calls, chat, text and email.
- From the Ontario Association of Interval and Transition Houses (OAITH), this resource is free to download
- <a href="https://www.oaith.ca/resource\_library/advanced\_search.php">https://www.oaith.ca/resource\_library/advanced\_search.php</a> search for "Emerging Stronger policy templates"

#### Nonprofit Technology Policy Workbook, TechImpact

- This extensive resource helps an organization identify policies needed and the topics every policy should cover.
- TechImpact is an American non-profit. Provide your email address to download this resource.
- https://offers.techimpact.org/reports/nptechpolicyworkbook/

## Security

## WiFi Safety and Privacy: Tips for Victim Service Agencies and Survivors

- This web page provides a basic overview of WiFi. It explains how to safely set up a
  private hotspot for your organization and when and how to safely access public
  hotspots.
- Provided by the Safety Net Project from the American National Network to End Domestic Violence, this resource is just of many available on this site.
- <a href="https://www.techsafety.org/wifi-safety-privacy-tips-for-survivors">https://www.techsafety.org/wifi-safety-privacy-tips-for-survivors</a>

#### **Nonprofit Cybersecurity Insurance Checklist**

- This resource explains cybersecurity insurance and what actions your organization should be taking in order to minimize risk.
- TechImpact is an American non-profit. Provide your email address to download this resource.
- https://offers.techimpact.org/reports/cyberinsurance\_checklist





## Inclusion

## **Accessibility Canada**

- This organization provides resources, online and customized training as well as website assessments.
- Training covers website, document, slide show and image accessibility and ranges in length and cost.
- <a href="https://accessibilitycanada.ca/event/accessible-pdf-documents-11/">https://accessibilitycanada.ca/event/accessible-pdf-documents-11/</a>

## **Equity Guide for Nonprofit Technology**

- This resource offers strategies on ways to use technology that further equity within an organization as well as within the community you serve.
- NTEN is an American organization. This resource is free upon submission of email address.
- https://www.nten.org/change/equity-guide-for-nonprofit-technology

#### Data

## **Data Resources, Ontario NonProfit Network**

- Free resources for non-profits on what data is, what to collect and how to manage, explore and present it. <a href="https://nonprofitresources.ca/data/">https://nonprofitresources.ca/data/</a>
- The Ontario NonProfit Network is also leading an initiative to create a data strategy for Ontario's non-profit sector that is ethical and effectively supports the work. <a href="https://theonn.ca/webinar/how-to-use-onns-framework-to-build-your-nonprofits-data-strategy/">https://theonn.ca/webinar/how-to-use-onns-framework-to-build-your-nonprofits-data-strategy/</a>

# Privacy, Security and Confidentiality: Database Considerations for Canadian Anti-Violence Organizations

- This guide covers Canadian privacy laws, when and what data to collect, what to look for in a database including questions to ask vendors, and how long to maintain records. Note that some information may be specific to BC.
- Free from the BC Society of Transition Houses.
- https://bcsth.ca/wp-content/uploads/2019/05/BCSTH-Privacy-Security-and-Confidentiality Database-Considerations-for-Canadian-Anti-Violence-Programs-2019.pdf

## **Tech-related training**

## **Cybersecure Canada eLearning Series**

- This multi-module, self-directed online course, designed for small to medium organizations, covers the basics of digital security for an office environment.
- The course is provided free by the Government of Canada.





https://ised-isde.canada.ca/site/cybersecure-canada/en

#### **NTEN Learn**

- Technology-related online courses designed for non-profits on topics such as strategic planning, inclusion, communications, digital literacy and security.
- NTEN is an American organization. Courses are \$125 for NTEN members, \$250 for nonmembers.
- https://www.nten.org/learn/courses

## CanadaHelps

- Webinars designed for non-profits on fundraising issues, some of which deal with technology, such as donor management systems, digital fundraising, strategy and Google Analytics.
- CanadaHelps is a Canadian organization serving the non-profit sector. Webinars range in price with reduced costs for members: <a href="https://forcharities.canadahelps.org/resources/webinars">https://forcharities.canadahelps.org/resources/webinars</a>