



Guelph-Wellington Women in Crisis
PO Box 1451, Guelph, ON N1H 6N9
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Crisis Line: 519-836-5710/1-800-265-7233
www.gwwomenincrisis.org

Marianne's Place
24-hour Crisis Line
Sexual Assault Centre
Volunteer Program
Anti-Human Trafficking
Support Program

Rural Women's
Support Program
Transitional & Housing
Support Program
Public Education
Family Court
Support Program

JOB POSTING

Guelph-Wellington Women in Crisis (G-W WIC) is a diverse, inclusive, feminist community-based organization providing safety, advocacy, prevention, education, and support for women and gender-diverse people impacted by violence.

Marianne's Place is seeking a **full-time permanent Shelter Supervisor**
40 hours a week; schedule is afternoon/evenings and every weekend

Primary Role: To provide support to the Shelter Manager, the Shelter Program and the Crisis Line program.

Responsibilities include:

- Provide leadership and supervision to shelter staff, students and volunteers.
- Support and leadership in problem solving, conflict management and resolution.
- Support the overall Shelter operations and Service delivery
- Oversee the crisis lines operation, including review, analysis, direction, training & stats.
- Provide leadership & direction on case management and programming
- Assist with recruitment, hiring, training, and orientation of staff, students and volunteers.
- Act as an advocate and resource person on behalf of the shelter and G-W WIC
- Address and resolve client complaints.
- Complete and submit reports, maintain records and confidentiality
- Provide on-call support
- Ensure compliance with Occupational Health and Safety Act, G-W WIC policies and procedures, and Collective Agreement

Requisite skills, abilities and qualifications:

- Minimum Bachelor of Social Work; Human Services Management or equivalent.
- Minimum 3 years of supervisory and leadership experience
- Minimum 3 years experience in the Gender Based Violence field - shelter experience preferred
- Excellent interpersonal; communication; crisis management and conflict resolution skills
- Strong administration; computer; organizational and time management skills.
- Knowledge of rural culture and community resources.
- Demonstrated experience and commitment to Feminist intersectional leadership, Trauma informed care, and Harm reduction principles.
- Ability to effectively take direction and work independently
- Previous experience managing or supervising in a unionized environment
- Previous experience working with diverse staff team.
- Experience managing facility issues and security concerns
- Driver's license and access to a reliable vehicle is an asset.
- Be familiar with OHSA and Employment Standards legislation.
- Current Standard First Aid, CPR and Vulnerable Sector Check.

Closing Date: **Sunday June 1st, 2025** send your application to christine@gwwomenincrisis.org

If you require an accommodation under the Ontario Human Rights Code in order to participate in the recruitment process, please contact Christine Wilson.

Guelph-Wellington Women in Crisis (G-W WIC) is committed to fairness, equity, and inclusion. In keeping with these principles, we encourage applications from women and gender diverse people who may also identify as Indigenous, Black, racialized, economically marginalized, immigrant, disabled, and/or members of the 2SLGBTQIA+.

We thank all applicants for their interest; however, only applicants selected for an interview will be contacted. No telephone calls or other enquiries please.